



How do I Backwash my Filter?

Firstly you'll need to ascertain which type of filter you have. There are three common varieties:

Sand or Media Filters

Characterised by the large, round vessel in which the filter media is housed and top mounted Multi Port Valve.

DE or Diatomaceous Earth Filters

An older and now rare filter, these filters usually have a tall slender tank that comes apart in two halves and a side mounted Multi Port Valve. The tank contains multiple elements that require periodic cleaning.

Cartridge Filters

Cylindrical in shape with a removal lid and fabric element within, no Multi Port Valve.

Backwashing Media Filters and DE Filters

1. Unplug any vacuum hoses or automatic pool cleaners from your skimmer box and remove the vacuum plate.
2. Ensure pool has adequate water to allow for loss during backwashing.
3. Turn off, open and clean out your pool pump basket then refill with water and replace lid.
4. While pump is off, depress Multi Port Valve handle and rotate until the locator is in the "BACKWASH" position which is usually placed 180 degrees from "FILTER". Turn on your pump and run for 2 minutes.
5. Turn off your pump. Depress Multi Port Valve handle and rotate to RINSE. Turn on your pump and run for 1 minute.
6. Turn off your pump. Depress Multi Port Valve handle and rotate back to FILTER.
7. Turn pump back on.
8. Your filter has now been backwashed. In addition to this DE filters require occasional dismantling and thorough cleaning. Please consult us on 9876 2931 if you require assistance with this process.

Cartridge Filters

1. To service your cartridge filter firstly turn the system off and ensure any isolation valves are in the off position.
2. Release the filter lid and remove.
3. Remove the filter element from within the filter tank.
4. Hose element down to remove any debris and dirt. Cleaning aids, solutions and tools are available in our shop if required.
5. Your filter element should now be clean and appear to have a uniform shape. If it appears saggy or the element is fuzzy rather than smooth then you may require a new element. Note the brand and model number of your filter when ordering a replacement in store.
6. Once clean or a replacement has been sourced replace the element within the tank, replace the lid and open the isolation valves.
7. Your system should now be ready to go.